

APPLICATION FOR
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of

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for

SYSTEM AND METHOD FOR RESTORING A
SECURED TERMINAL TO DEFAULT STATUS

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SYSTEM AND METHOD FOR RESTORING
A SECURED TERMINAL TO DEFAULT STATUS

BACKGROUND OF THE INVENTION

5 1. Field of the Invention

10 The invention relates to a system and method for
resetting or clearing a secured terminal in preparation for
the loading of new application programs, certificates, or
other files into the terminal, and in particular to a
system and method which, upon receiving a request to clear
or reset the terminal, creates a single-use "clear" file
that can be digitally signed in order to authenticate the
source of the clear or reset request.

15 According to the invention, the procedure for clearing
or resetting the terminal begins with generation by the
terminal of a random number. A dynamic clear file
including the random number is then created, digitally
signed, and authenticated upon loading the signed clear
file into the terminal.

In an especially preferred embodiment of the invention, authentication is accomplished by signing the clear file using the private key of a public key-private key cryptosystem, authenticating the digital signature using a signer public key certificate downloaded into the terminal with the signed clear file, authenticating the signer certificate using a "clear" certificate stored in a root directory or within factory-installed firmware within the terminal, and initiating the reset operation in response to reading of a clear string stored in the file type field of the signer certificate.

Optionally, the private key used to sign the clear file may be embedded in a smart card and protected by one or more PINs, thereby permitting authentication to be carried out without compromising the private key. In that case, the signer certificate may also be stored on the smartcard and downloaded to the terminal with the signed clear file.

By providing an authenticatable clear file, the invention allows a terminal to be restored to default status by a technician in the field without having to rely on static password protection of the reset operation. In addition, since the random number included in the clear file changes with every reset operation, thereby ensuring

that the clear file can only be used once, the invention prevents a replay attack resulting from copying of the signed clear file.

2. Description of Related Art

5 Clearing of files or certificates from a terminal and restoration of the terminal to a default status is typically required when a terminal changes ownership, in preparation for the loading of new application programs, certificates, or other files into the terminal. While a
10 number of systems and methods have been proposed to ensure the authenticity of files loaded into the terminal, the clearing operation has conventionally relied on relatively weak static password protection methods.

15 The problem with use of stronger file authentication techniques to protect clearing of application programs or certificates from an existing terminal is that (i) in the conventional clearing operation, reset is carried out by invoking a "clear" command in the terminal's operating program, and therefore there are no files to be signed, and
20 (ii) even if the clear command were required to be provided in an authenticatable file, the "clear file" would be vulnerable to copying and replay.

As a result, even where the terminal is part of a system that provides for strong authentication of any files loaded into the terminal, the process of clearing applications and/or certificates from the terminal and restoration of the terminal to a default setting, is currently carried out by either requiring return of the terminal to a secure facility, or by providing a static password and permitting the clearing operation to proceed only upon entry of the static password. Requiring the terminal to be uninstalled and returned to the secure facility for clearing is obviously inconvenient, while permitting the terminal to be cleared based on a static password carries all of the risks normally associated with static passwords, including password theft, leaving the terminal vulnerable to mischief.

SUMMARY OF THE INVENTION

It is accordingly a first objective of the invention to provide a system and method for restoring a terminal to a default status that does not require return of the terminal to a secure facility.

It is a second objective of the invention to provide a system and method for restoring a terminal to the default status in which authorization to perform the clearing

operation can be verified without relying solely on passwords.

It is a third objective of the invention to provide a system and method for returning a terminal to the default status which provides an authenticatable clear file, and yet that is invulnerable to replay attacks.

These objectives are achieved in accordance with the principles of a preferred embodiment of the invention, by providing a method and system for returning or resetting a terminal to default status that uses a dynamic password method based on a random value to create an authenticatable clear file, the reset procedure being executed only upon authentication of the clear file.

More particularly, according to the method of the invention, the following steps are carried out:

- a menu in the system mode of the terminal displays an eight-digit random value;
- the random value is put in a regular file and the file is signed by a "clear" signer smartcard using a file signature tool;
- a signer's public key certificate corresponding to the private key is retrieved from the smartcard, the signer's public key certificate including, in its

fileTYPE field, a clear string used to initiate the clear procedure following authentication;

- the signature file along with the clear signer certificate is downloaded to the terminal;
- 5 • the terminal retrieves the random number and compares it with the stored random number using the signer public key certificate, and/or compares values derived from the signed clear file and the stored random number, in order to authenticate the clear file;
- 10 • the terminal authenticates the signer certificate by referring to a sponsor's clear certificate stored in the terminal;
- upon successful authentication of the signed clear file and signer certificate, the existing certificate tree is deleted from the terminal and a manufacturing certificate tree is saved in the flash/rom is restored, after which the terminal is ready to be downloaded with any other certificated configurations;
- 15 • a new random number is generated to prevent a replay attack.
- 20

While the method of the invention may be used with any terminal system capable of file authentication and generation of a random number, and is not to be limited to any particular authentication method, in an especially preferred embodiment of the invention, the clear file

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containing the random number is signed by a system that includes a private key contained on a smart card protected by multiple PINs, and a corresponding public key certificate modified to include a clear string in, for example, the FileType field, and in particular that includes the following elements:

- a certification authority/smartcard management system that issues smartcards containing a signer certificate, a private key for generating digital signatures, one or more PINs for accessing each of the smartcards, and an embedded secured processor capable of performing all digital signing operations that require access to the private key;
- a customer file signing tool including a smartcard reader arranged to digital sign a file upon input by the user of one or more PINs corresponding to the PIN or PINs on the smart card, the smartcard performing all operations that require access to the private key before supplying the results of the operations to the customer file signing tool for further processing as necessary to generating a digital signature that can be appended to the file together with the signer certificate and downloaded to the terminal;
- a terminal to which the signed file is to be downloaded, the terminal including a means for verifying the digital signature according to the

signer certificate, and a higher level "sponsor certificate" or "owner certificate" for authenticating the signer certificate. It is noted that the term "sponsor certificate" is generally equivalent to the term "owner certificate," and that these terms are used interchangeably herein.

BRIEF DESCRIPTION OF THE DRAWINGS

Fig. 1 is a flow chart illustrating a method of clearing or restoring a terminal to its default state in accordance with the principles of a preferred embodiment of the invention.

Fig. 2 is a schematic diagram of a key management and file authentication system in which the method and system of the preferred embodiment may be utilized.

Fig. 3 is a flowchart of a key management and file authentication method corresponding to the system illustrated in Fig. 2.

DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENTS

As illustrated in Fig. 1, the preferred method of clearing or restoring a terminal to default status involves the following steps:

- a menu in the system mode of the terminal displays an eight-digit random value stored in the terminal (step 100);
- the random value is put in a regular file (step 110);
- the clear file thus created is digitally signed (step 120);
- the signature file is downloaded to the terminal (step 130);
- the terminal authenticates the signer certificate using a sponsor certificate stored in the terminal and checks a value derived from the signature using the signer certificate against a value based on the random number stored in the terminal in order to authenticate the signed clear file (step 140);
- upon successful authentication, the terminal is reset or cleared (step 150), for example by deleting an existing certificate tree and installing a manufacturing certificate tree previously saved in the flash/rom of the terminal; and
- a new random number is generated to prevent the replay attack (step 160).

Turning to Fig. 2, the preferred system includes a terminal 2 having a random number generator 20, a display 21, and storage for the random number. Also included in the preferred system is a file authentication arrangement, one example of which is discussed in detail below, although it will be appreciated by those skilled in the art that, for purposes of the present invention, any file authentication system capable of authenticating a signed clear file including the random number may be used, and that the specific file authentication system illustrated in Fig. 2, and the method illustrated in Fig. 3, are included herein solely for purpose of illustration and not by way of limitation.

As illustrated in Fig. 2, the system of the preferred embodiment of the invention includes, in addition to terminal 2 and random number generator 20, a certification authority/smart card management system 4 that issues smart cards 6 containing one or more signer certificates 9, one or more private keys 3 corresponding to the signer certificates for generating digital signatures, and PINs 13 for enabling controlled access to the digital signing process carried out by the file signing tool 5, to which the random number generated by the terminal is input during the clearing authentication process.

Smartcards 6 are arranged to store the private key 3 in such a manner that the private key can only be accessed by a secure processor embedded in the smartcard, and programming of the secure processor so that it performs all digital signing operations that require access to the stored private key. As indicated above, PIN protection may, in some circumstances, be omitted, for example where the smartcard is to be used by the terminal manufacturer to load files during software development. In addition, it is possible within the scope of the invention to convey the clear signer certificate to the terminal by a channel separate from the illustrated channel, which involves storage of the signer certificate on the smartcard and retrieval of the signer certificate by the file signing tool, described in more detail below.

Smartcards that include a secure processor and the capability of storing information in a manner that ensures that the stored information can only be accessed by the secure processor are commercially available from a number of sources, and the present invention can use any such smartcards. In addition, the present invention could utilize other types of portable storage/processing devices, including optical cards having internal secure processors. The exact structure of the smartcard is not critical, so long as the smartcard is capable of performing all

necessary file signing operations that require access to the stored private key. It is possible, for example, to perform all digital signing operations on the smartcard, or to assign operations that do not require key access to the file signing tool 5. Of course, it is essential that the private key stored on the card cannot be accessed by physically tampering with the card, but tamper protection features are readily available in conventional smartcards.

In the preferred embodiment of the invention, the entity that prepares the smartcard 6 is certification authority/smartcard management system 4. While the certification authority/smartcard management system of the preferred embodiment of the invention is not to be limited to a particular hardware configuration, one possible configuration is a regular PC 7 running Windows NT, a smartcard DataCard reader/printer 5 that prints information on the cards and that loads the private keys and certificates into the smartcard, and a GCR410 smartcard reader used to validate the generated smartcard before sending it out. The private key may be generated by any private-public key generating algorithm, of which a number are well-known.

Also in the preferred embodiment, the clear signer certificate 9 associated with the private key 3 stored on

the card may, by way of example and not limitation, comply with the IUT X509-V3 generic certificate standard, and in particular the PKIX-X509 profile. Since this is a publicly available standard well-known to those skilled in the art, further certificate definitions are not included herein, except to note that the signer certificate definition includes a fileTYPE field into which a clear string may be placed, and several private field extensions to the pre-defined version, serial number, algorithm identifier, issuer, validity period, key owner name, public key, and signature fields of the certificate may be added to define specific key properties. Especially advantageous are extensions that limit file types attached to the certificate, key width (which permits multiple keys to be loaded in the same field is the key is "narrow," for example in the case of sponsor certificates), and an identifier for a replacement certificate.

The customer file signing tool 5 may also include a regular PC 10 running Windows NT, and a GCR410 smartcard reader 11 that receives the smartcard and uses it to process files for downloading to the terminal 1. In particular, the file signing tool must at least be capable of receiving the random number generated by the terminal, or a regular file that includes the random number, of supplying data necessary to the digital signing process to

the smartcard reader for transfer to the smartcard, of
receiving the digital signature 12 from the smartcard, and
of supplying the digitally signed file to the terminal 1,
preferably together with the signer certificate retrieved
5 from the smartcard.

If the smartcard is to be protected by a PIN 13, then
the file signing tool 5 must be capable of relaying an
input PIN to the smartcard for comparison with a PIN stored
on the card by the certification authority 4. In order to
10 enable multiple PINs to be established, it is simply
necessary to include a field in the memory area of the card
designating the number of PINs, and to store the multiple
PINs on the card. Corresponding PINs must be sent
separately from the certification authority to the file
15 signing entity, for distribution to the person or persons
that carry out the file signing. These PINs may be
distributed to multiple individuals and correct entry of
all PINs required to enable signing of a file, thus
ensuring that a single individual cannot access the card
20 without cooperation from all PIN holders, or the multiple
PINs may be associated with multiple access levels. In the
latter case, one PIN might be used to permit signing of
certain non-critical types of files, while multiple PINs
might be required to permit signing of critical file types.

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In addition to generating and storing the random
number, terminal 2 must be capable of authenticating the
downloaded clear file by decrypting the digital signature
12 with a corresponding public key 14 derived from the
5 signer's public key certificate 9, and of authenticating
the public key certificate 9 by means of an owner's or
sponsor's certificate 15 that has previously been installed
in the terminal, for example by the certification
authority, and preferably by using appropriate
10 authentication procedures.

As indicated above, the invention is not to be limited
to a particular type of terminal 2. However, by way of
example and not limitation, the terminal 2 may be a PINpad
terminal of the type commonly used in retail establishments
15 to read credit or debit cards, and to permit the customer
to enter an associated PIN. One example of such a
transaction terminal is manufactured by VeriFone, Inc., a
division of Hewlett Packard. Such PINpads are connected to
a central computer that receives customer data from the
20 PINpad, processes the data, and sends the results of the
processing back to the PINpad to indicate whether the
transaction is approved.

The VeriFone terminal core, for example, utilizes a
single chip microcontroller with GPV3 functionality

implemented as an on-chip hard-coded ROM and fixed-use RAM
with sufficient input/output capabilities to drive a
display, scan a keypad, support a magnetic card reader and
primary interface, and a communications port for
5 communicating with a main processor internal or external to
the host platform. Additional support for authentication
may be provided by an optional transaction speed
coprocessor arranged to provide RSA cryptography functions,
and to communicate with the core processor by means of
10 triple DES encoding or a similar data protection algorithm.
The input/output features of the terminal may be omitted
when the core is used as a security module in a PINpad.

Since the signer certificate used to authenticate the
file is downloaded to the terminal 2 together with the
15 digitally signed file, it is necessary for the terminal to
authenticate the signer certificate. In the embodiment
illustrated in Fig. 1, the signer certificate is signed by
the certification authority 4 and authenticated by an owner
or sponsor certificate previously installed in the
20 terminal.

Although not shown, the terminal may also include
further certificates used to authenticate the one or more
owner or sponsor certificates during installation. The
terminal 2 may include a single partition or multiple

partitions which can be assigned to different sponsors,
such as different banks and/or credit card companies, for
storing application programs that control data
communications, customer prompts, and so forth. Each of
5 these partitions has a different owner's or sponsor's
certificate for authenticating signer's certificates.

10 The partitions may, preferably, be arranged in a
hierarchy that permits different levels of authentication
within a partition. Initially, the terminal is provided
with a root platform certificate in a secure root
directory. The root certificate is used to authenticate an
operating system partition certificate and an application
partition certificate that permit operating software loaded
by the manufacturer or that authenticates the operating
15 system owner certificate of another party such as the key
management authority to be authenticated so that the other
party can load operating system software, and that permits
the key management authority to authenticate owner or
sponsor certificates for the application areas of the
20 terminal.

Although not required by the present invention, the
partitions may advantageously be arranged in a hierarchy
that permits different levels of authentication within a
partition. Initially, the terminal is provided with a root

platform certificate in a secure root directory. The root
 certificate is used to authenticate an operating system
 partition certificate and an application partition
 certificate that permit operating software loaded by the
 5 manufacturer or that authenticates the operating system
 owner certificate of another party such as the key
 management authority to be authenticated so that the other
 party can load operating system software, and that permits
 the key management authority to authenticate owner or
 10 sponsor certificates for the application areas of the
 terminal.

In addition to securing the terminal against
 unauthorized access through file transfers, the terminal
 should of course be physically secured, for example by
 15 arranging the terminal to erase information if an attempt is
 made to pry open the case without proper authentication, or
 by rendering the terminal inoperative upon repeated such
 attempts. Similar protection against physical tampering may
 also be provided for the smartcard or secure processing
 20 unit. Such tamper prevention arrangements are well-known
 and are not part of the present invention.

Turning to Fig. 3, the preferred method of
 authenticating the clear file involves three principal
 subroutines or sub-methods carried out, respectively, by

certification authority 4, file signing tool 5, and terminal 2. The three sub-methods are certification, signing, and authentication.

5 The certification subroutine or method begins when a request for a clear certificate is received by the certification authority (step 200). The certification authority then collects data concerning the identity of the requester for the purpose of creating the certificate or, if the requester is an existing customer, authenticates the requester (step 210) by asking the requester to use the file signing tool and an existing signer certificate to sign a file supplied by the certification authority, thus enabling the certification authority to verify that the requester is entitled to new signer or clear certificates for a particular sponsor certificate. The order is then confirmed by the requester, signer certificates for the previously generated sponsor certificate are generated, and the signer certificates, private key(s), and PIN(s) are loaded onto a smartcard (step 220). Finally, the smartcard is sent to the requester (step 230), as is a separate communication containing the PIN(s) necessary to use the smartcard.

When the sponsor wishes to load the clear file into a terminal, the file is transferred to the file signing tool,

(step 240), the smartcard is inserted into the card reader of the file signing tool (step 250), and all necessary PINs are input (step 260). If the set of entered PINs is complete and correct, the file signing tool generates a digital signature (step 270), retrieves the signer certificate (step 280), and then downloads the digitally signed file together with the signer certificate to the terminal (step 290).

Upon receipt of the digitally signed file, the terminal authenticates the file by decrypting the digital signature and verifying that the resulting plaintext information or values correspond to values computed or derived from the stored random number (step 300). The terminal then authenticates the signer certificate by referring to a sponsor certificate previously stored or loaded into the terminal (step 310), completing the authentication process.

Having thus described a preferred embodiment of the invention in sufficient detail to enable those skilled in the art to make and use the invention, it will nevertheless be appreciated that numerous variations and modifications of the illustrated embodiment may be made without departing from the spirit of the invention, and it is intended that the invention not be limited by the above description or

accompanying drawings, but that it be defined solely in accordance with the appended claims.

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